

Table 4. Among family planning agencies with contracts to serve managed care enrollees, percentage that responded affirmatively to various policy-related items, by type of plan

Policy item	Private (N=83)	Medicaid (N=109)
Most clients' managed care plans require:		
Use of a specific laboratory	47	32*
Use by enrollees of specific pharmacies	42	36
Use of medical protocols that differ from agency protocols	12	10
Most enrollees are required to obtain prior authorization for:		
Annual gynecologic exam	24	14*
Contraceptive revisit(s) in same calendar year	26	20
Contraceptive counseling	23	17
Prescription for reversible contraception	25	20
IUD insertion	31	25
Hormonal injectable	28	22
Implant insertion	36	25*
Implant removal	40	29
STD treatment	23	17
Reimbursement is contingent on providing clinical information about the enrollee.	30	27
Issues around confidentiality have arisen between agency and plans.	10	11
Agency has had problems obtaining reimbursement from managed care plans.	20	34*
Most managed care clients learn that they may obtain services from the agency:		
Orally by plan or by Medicaid office	37	42
In writing by plan or by Medicaid office	42	45
Through plan handbook listing	73	65
Through information posted by the agency	45	53
By word of mouth	74	74

*Difference between percentages is significant at $p < .05$. Note: All Ns are unweighted.