

Table 6. Percentage of women in managed care plans who reported access or service problems regarding contraceptive care, by type of plan

Problem	Total	Commercial	Medicaid
Had any problem	32	33	28
Waited at least four weeks for appointment	12	13	7***
Was not allowed to choose birth control provider	9	8	13**
On Medicaid, but paid some/all of cost for last pills	na	na	9
Believed plan paid none of method's costs	7	8	2***
Had difficulties obtaining/continuing method because of plan	5	6	2**
Tried, but made no visit because of access issue	3	3	1*
Planned no visit because of access issue	2	2	0**
Was dissatisfied with way staff explained/answered questions	2	2	5**
Had difficulties with referral/authorization for last visit	2	2	0*
Discontinued method while in plan partly because of cost	1	1	3**
Was dissatisfied with privacy of care during last visit	2	1	6***
Was concerned about billing confidentiality	0	0	na

*Different from commercial at $p < .05$. **Different from commercial at $p < .01$. ***Different from commercial at $p < .001$. Note: na=not applicable, because question not asked.